

# HEALTH, SAFETY & WELLBEING



Pioneering Through Partnership



## **OUR BUSINESS STRATEGY**

#### **OUR VISION**

An agile, efficient, sustainable organisation, able to operate at its best in any market condition, within an aligned and functioning coal chain.

#### **OUR PURPOSE**

To deliver a high quality, cost effective service to our customers which meets their need for reliable access to contracted terminal capacity.

## OUR 5 DRIVERS FOR SUCCESS



### Health and Safety

Our performance must reflect that we hold the health and safety of people in our business as an overriding value.



## Licence to Operate

Our environmental performance and our engagement with stakeholders will support being granted ongoing and, if required, new licences to operate.



### Effective Organisation

Our culture encourages and rewards employee alignment and engagement.
Our systems support efficient and effective leadership, robust governance and excellence in operational delivery.



## **Operational Delivery**

We deliver the services our customers expect and we care for our assets so that we can do so reliably on an ongoing basis at the lowest sustainable coal handling charge.

We have efficient and robust governance and commercial processes.



#### Coal Chain

We engage proactively and positively with end users, customers and other service providers in the interest of maximising coal chain performance while securing our commercial model.

We understand our development opportunities and are positioned to be able to pursue them when required.

## OUR 2017 HEALTH AND SAFETY ROAD MAP



Our performance must reflect that we hold the health and safety of people in our business as an overriding value

## Current State

We are hurting people (8 in 2016, 8YTD in 2017)

Established health and safety culture

Robust safety systems, equipment and good people

## Specific Enabling Actions

### Work to Live

Shared responsibility Leadership People

### Systems

JSEA's for trades CCMP evolution Refreshed Take 5 & Fatal 8

## Equipment

Hazard elimination or reduction Spillage reduction Hosing risk reduction

## Well Being Programme

Health and lifestyle Mental <u>health</u>

## **Future State**

Realise our goal of all people working free of illness and injury

Enhanced employee safety engagement. Conversations and reports reflecting positive attitudes, behaviours and actions

Advanced health and safety culture, including advanced safety systems, equipment and a great team of people

Shared trust and responsibility

One team

